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Cargotec Capital Markets Day, 21 September 2010, Stargard Szczeciński, Poland

Industrial & Terminal – Redefined focus







Industrial & Terminal performance 2006–H1/2010

- In Q2/2010, demand for load handling equipment recovered further
- Terminal business remains mixed with customers still cautious on bigger investments
- I&T margins still affected by low delivery volumes in H1/2010, capacity utilisation slowly improving following increased order intake especially in Industrial
- Cost cuts clearly exceed what competitors have done during the recession
 → gross margin should expand



Sales and operating profit

EBIT% excluding restructuring

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From Hiab and Kalmar to Industrial & Terminal



2010- Common processes
 Preparing for growth with customer focused processes



- 2009- Industrial & Terminal
 - Joint organisations
 - Regions: EMEA, Americas and APAC
 - Cross-training, knowledge sharing



- -2009 Hiab and Kalmar
 - Two independently managed business areas with their separate production, sales, service and R&D

Relevant future trends

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High Impact to Cargotec I&T





Strategic direction



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Change drivers

- Customers are moving forward in their value chain Successful supplier needs to understand better customers' earnings model and potentially take a bigger role in customers' value chain.
- Total offering includes elements from third parties System supplier competencies become a competitive arena.
- Time-to-market capability becomes more crucial success factor Agile networked development capabilities, both internal and external, are a must.
- Cost leadership In customers' eyes and in internal cost structure.



We look at business through equipment





We look at business through customers



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From products to solutions

Pro-active offering development

- Offering development process
 Offering development process
- Disciplines

Technology push needed for

- New opportunities
- Hidden needs





From individual products to modularised product families



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Industrial & Terminal focus areas

- Establishing competence centers in Asia and Americas
- Customer relations management
- Strategic investments in BRIC
- Product cost innovation
- Cost efficient and flexible supply and distribution for product business

2011 – 2013

we keep cargo on the move™